

Online Reporting

Lightspeed offers its customers access to a robust online account activity reporting system. These online reports allow each customer to closely track every aspect of their account's activity. The reports can be accessed by logging onto the Lightspeed website (www.lightspeed.com) using your username and password then selecting "Online Account Access".

The activity reports will allow you to view:

Daily Summary Page- This page shows a current summary of vital account statistics including start of day equity, buying power, outstanding margin calls, open positions, and current daily profit & loss. Users have the option to view individual trade detail and see specifics such as execution time, share size, price, gross P&L, commissions, exchange fees and the venue the trade was executed on. The daily summary page is updated in real time with your trading activity.

Month To Date Page- This page displays a summary of your key trading statistics for every day in the current month and includes a totals column to sum up your activity for the entire month. Users have the option to navigate to prior months as well.

Year To Date Page- This page displays a summary of your key trading statistics for every month in the current year and includes a totals column to sum up your activity for the entire year. Users have the option to navigate to prior years as well.

Cash and Stock Movement Page- This page displays an itemized list of any cash or stock movements in and out of your account. These may include wires and checks deposited or withdrawn, dividends or interest paid or charged, and stocks DTCd in or out.

Fund Withdrawal Page- This page allows users to submit online request for disbursements of checks or wires out of their trading account.

Statements Page- This page allows users to download PDF copies of their official monthly account statements and daily trade confirms.

Announcements Page- This page contains an archive of recent announcements published for dissemination to our customers. Be sure to check this page regularly for important announcements.

Customer Service

1-888-LSPD-123 or service@lightspeed.com

Our Client Services desk is available from 7am to 6pm (EST) to assist clients with any account issues including:

The Client Services desk can assist clients with the following:

- New account opening
- Software demos
- Cashiering requests
- Margin inquiries
- Account questions
- Phone-in orders
- "Clearly Erroneous" filings
- Option assignments and exercises