



member FINRA, SIPC

TO: LIGHTSPEED VPN CUSTOMERS
FROM: OPERATIONS GROUP
SUBJECT: LIGHTSPEED VPN CONNECTIVITY
DATE: 1/16/2009

Thank you for choosing Lightspeed Trading!

This Memo will guide you through the VPN and Software Installation for first time users to begin trading on Lightspeed. Please carefully follow this step by step guide:

- 1) To begin, please login to the <https://www.lightspeedtrading.com/> website using the credentials provided to you:

Select Log In and it will take you to the page seen right. Enter your credentials.

Please note that the password entry is case sensitive.

Log In

Please enter your user name and password in the boxes below:

USER NAME PASSWORD

LOG ON

- 2) Once you are logged in, click “**Downloads**” from the choices on the left of the page, then select “**Trader Software.**”

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TOOLS

DOWNLOADS

ACCOUNT FORMS

TRADER SOFTWARE

CUSTOMER SUPPORT

- 3) This will take you to the screen seen below. Proceed to “**Lightspeed VPN Install or Upgrade**” to begin by installing the Lightspeed software first.

Trader Software

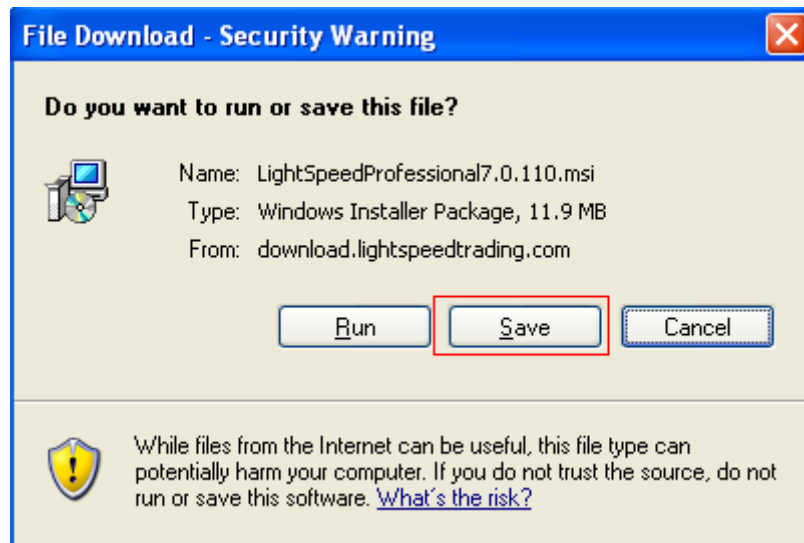
Software

- [Lightspeed SSL Install Guide](#)
- [Lightspeed SSL-User Install](#)
- [Lightspeed VPN Install Guide](#)
- [Lightspeed VPN-User Install \(Install First\)](#)
- [Download VPN Connection Software \(Save to Desktop\)](#)
- [All Existing Users: Lightspeed Software Upgrade](#)

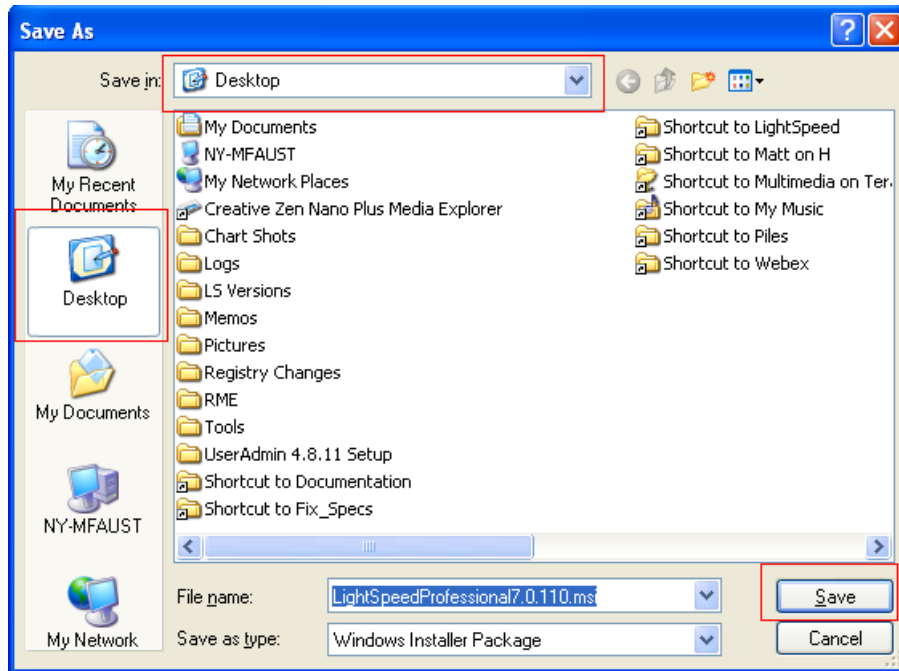
Technology Requirements

In order to obtain maximum performance with the Lightspeed Trading Platform, we recommend the following minimum specifications:

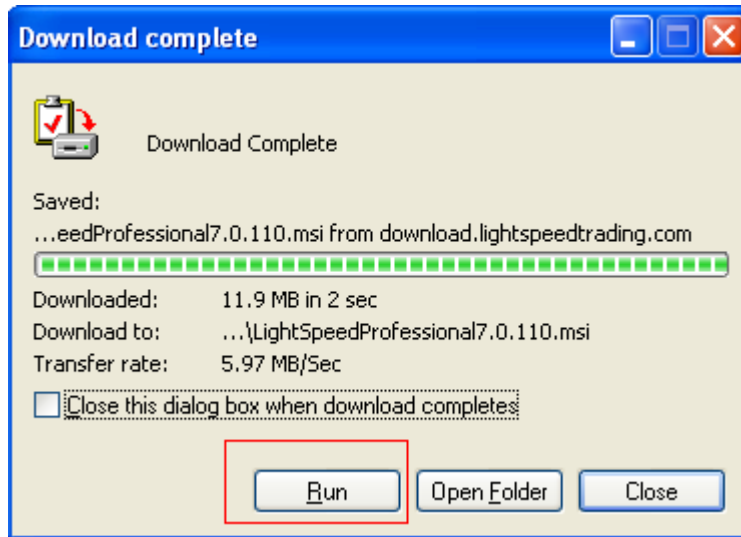
- 4) The following screen should appear, confirming that you would like to download the Lightspeed software. Please select “**Save**” to Save the Lightspeed Install to your computer.



- 5) Windows will ask you where you would like to Save the Lightspeed Install. Select **Desktop** from the dropdown and click **Save**.



- 6) Once the download is complete, you will see a Download Complete confirmation. Click **Run** as seen below:



- 7) When you have finished installing the Lightspeed install, select Finish, and return to the Lightspeed Trading Trader Software Page to install the VPN Software. Click “**Download VPN Connection Software (Save to Desktop).**”

Trader Software

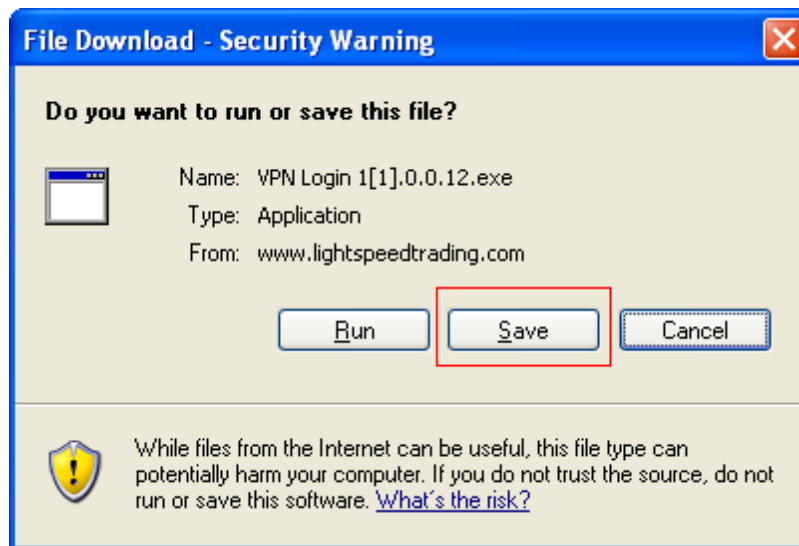
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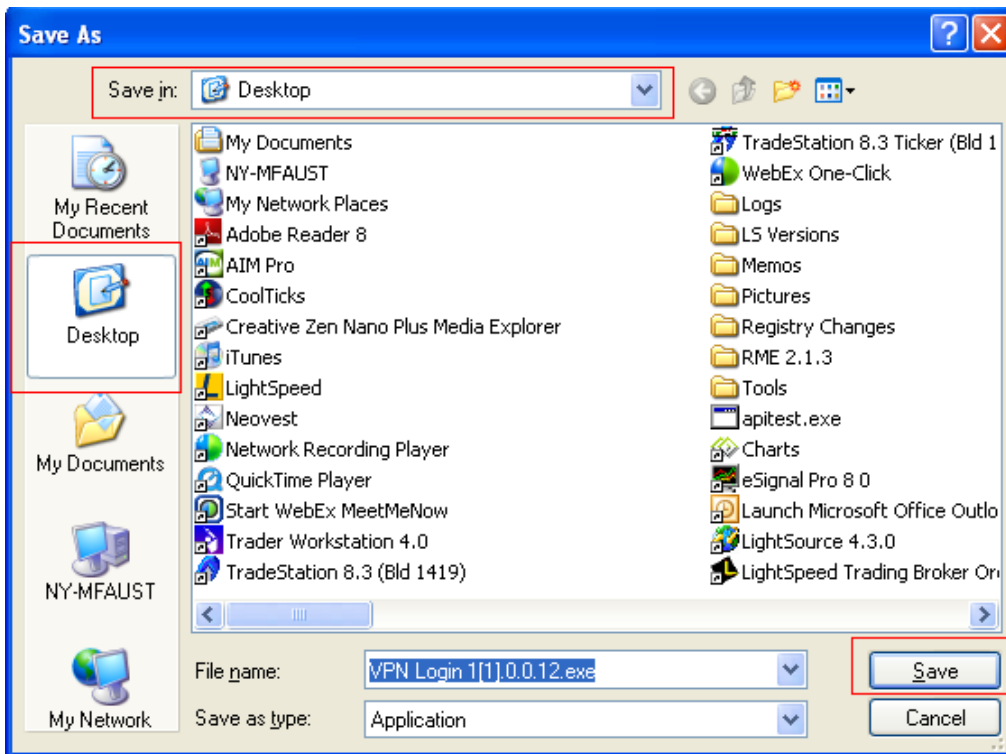
Technology Requirements

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- 8) You must also **Save** this application to your Desktop, as you did with the Lightspeed Software Installation.



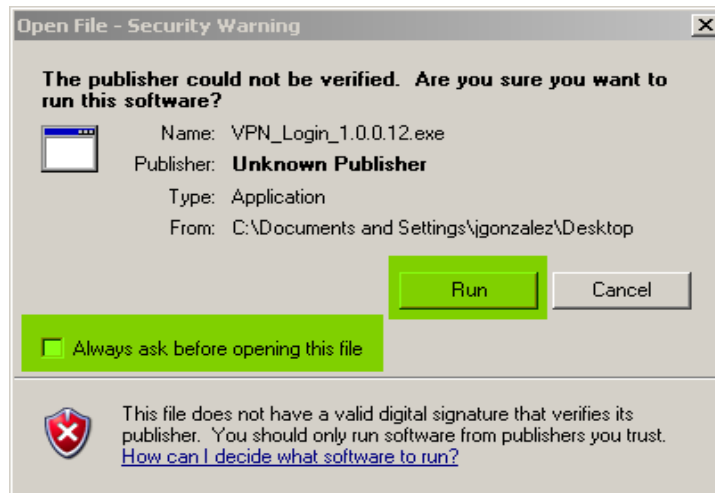
- 9) The following windows screen will appear, select Save in Desktop and click Save:



- 10) Once the download is complete, click **Close** and proceed to your Desktop to log in to Lightspeed. You will now see the Lightspeed VPN Icon on your desktop. **To connect to Lightspeed, please doubleclick the icon shown below to connect to our VPN network.**



- 11) Once you doubleclick on the icon above, you will see the following screen.
Please **Uncheck** the highlighted “**Always ask before opening this file**” and click **Run**:



- 12) The Lightspeed login box shown below will now appear. Please enter the credentials provided and hit Enter or click on **Login**. This will automatically launch the Lightspeed trading platform. (Please note this may take a few seconds to launch.)



If you experience any problems during the download process, please contact the Lightspeed Relationship Management Group for immediate assistance at (888) 577-3123 (LSPD123)